



For Sports Medicine & Orthopaedics

*Because Life Happens In Motion*

CENTER for SPORTS MEDICINE  
**ORTHOPAEDIC**  
**WALK-IN CLINIC**



FOR  
NON-EMERGENCY  
**SAME-DAY**  
**INJURIES**  
SUCH AS

**FRACTURES** **SPRAINS,**  
**STRAINS**  
AND  
**SPORTS**  
**INJURIES**



**DR. ROBERTSON**  
ORTHOPAEDIC  
WALK-IN CLINIC  
DIRECTOR

GET  
BACK  
IN  
**MOTION**  
**WITHOUT**  
A TRIP  
TO THE  
**E.R.**

**CENTER for SPORTS MEDICINE ORTHOPAEDIC WALK-IN CLINIC** is devoted exclusively to the treatment of **orthopaedic, non-emergency injuries** such as **fractures, sprains, strains, sports injuries** and other acute musculoskeletal injuries or problems. **THE ORTHOPAEDIC WALK-IN CLINIC** is staffed by experienced, fellowship trained physicians and skilled support personnel, and equipped with on-site MRI and X-ray technology. We offer the absolute best orthopaedic care available **without a long emergency room wait.**

# CENTER for SPORTS MEDICINE **ORTHOPAEDIC** **WALK-IN CLINIC**

**THE ORTHOPAEDIC WALK-IN CLINIC** offers its services, **without an appointment,** to any patients age ten and over who require urgent, but not emergency orthopaedic care.

**THE ORTHOPAEDIC WALK-IN CLINIC** is located at our main office at 2415 McCallie Avenue in Chattanooga and will be open and fully staffed each **Monday through Friday from 8:00 am – 4:00 pm.**

## **WHY CHOOSE US?**

Studies show that a significant portion of emergency room traffic is made up of orthopaedic injuries, many of which do not require emergency care. By offering quick access to top-level orthopaedic care, the Orthopaedic Walk-in Clinic seeks to assist both patients and hospital emergency rooms in optimizing their respective situations. Typically, a visit to a physician's office is less expensive than a trip to the E.R. Both you and your insurance company would benefit from this less-costly alternative.

The following is a summary statement of our Walk-in Clinic -Financial Policy:

### Insurance and your financial responsibility

If we participate as a provider in your health insurance plan, then all copays and unmet deductibles are due at the time of service. We will file your insurance claims on your behalf. We will not bill you for any amount that we are contractually obligated to discount. However, it is important to understand that you are responsible for the charges regardless of insurance coverage. Insurance does not guarantee payment and may not cover all services that are provided or may deny your claim for a variety of reasons.

If we do not participate as a provider in your health insurance plan, we will require a deposit toward your portion of the bill at the time of service. The balance is your responsibility regardless of insurance coverage. We may require that the balance be guaranteed with a credit card or pre-approval for automated electronic debit payment plan from your checking or savings account.

You are responsible for knowing if a referral is required by your insurance carrier. You are also responsible for ensuring that it has been issued by the appropriate party and received by COG. If a valid referral is not received, then you are responsible for the balance in full at the time of service.

We will also accept payment in full at the time of service. If no insurance paperwork is required, we can offer you a 20% discount.

The Center for Sports Medicine and Orthopaedics is contracted as a preferred provider in the following plans (this is not a complete list – contact your insurance carrier if you believe that our physicians/practice are participating in your plan, but it is not on this list):

Blue Cross Blue Shield of Tennessee ( Blue Network P (Blue Preferred), Blue Network C (Blue Classic), Blue Advantage)  
Traditional Medicare and Railroad Medicare  
Aetna Healthcare (PPO, POS plans only)  
CIGNA Healthcare  
United Healthcare  
United Healthcare of the River Valley  
Advantra Freedom – PFFS ( Medicare Advantage Plan)  
UHC Secure Horizons  
Alexian Brothers – Pace Plan  
Alliant Healthplans  
BeechStreet provider network  
Bluecare (Dr. Robertson – Walk- In Clinic)  
Cariten Healthcare/ PHP (not Cariten Senior Health)  
CoreSource  
1st Medical Network  
Health One Alliance  
Humana's Choicecare Network  
Humana Gold Choice (Medicare Advantage Plan)  
Great West / One Health Plan of Tennessee  
The Initial Group PPO  
PPO-USA/GEHA  
Premier Benefit Health Plans  
Pyramid Life – Today's Options ( Medicare Advantage Plan)  
Shaw Industries  
Southern Benefit Administrators  
Southcare PPO  
Sterling Option One and Two ( Medicare Replacement)  
The Funds  
Most Worker's Compensation Plans



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**[www.sportmed.com](http://www.sportmed.com)**

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